



<b>Role Title</b>	<b><i>Senior QA Analyst</i></b>
<b>Location</b>	<i>Toronto, Ontario</i>

## Who We Are

Newton's complete range of products of services are designed to automate the entire mortgage approval, underwriting and funding process by providing instant visibility into the entire business. By integrating all processes into simple to use systems, our aim is to free up time for whatever else our customers might choose to do.

Contributing to the growth of a game-changing product gets our team fired up! At Newton, we take ownership of our projects and work together to foster a fun and transparent environment. Our days are spent thinking through complex scenarios and tackling major challenges using innovative technology. We're agile in our process and responsive to the market, seeking to fundamentally improve an institutional industry. We are a team of experts, joined by outstanding partners, on a quest to build superior products and a top-notch company. With our HQ in the heart of Toronto and a growing office in Vancouver, we work, play, and win as a team. We enjoy spending time with one another and celebrate our accomplishments together.

## What's The Role

Reporting to the VP Operations and Technology, you're an integral part of a DevOps team that is focused on using the latest technologies and methodologies to develop and support innovative data driven solutions that make our clients successful and happy. You will take on a breadth of quality assurance responsibilities to ensure our platforms work the way our customers expect. Your importance to our mission and direct contribution to our continued success cannot be understated.

You'll communicate directly with product managers and members of the DevOps team located in Toronto and Vancouver and work alongside our top-notch client support and sales teams, who will socialize our customers' feedback internally, to conquer anything that comes our way.

You'll drive continuous improvement by identifying and championing change to our applications and processes. You'll work collaboratively to build exceptional customer support. You will find yourself surrounded by exceptional people, from all walks of life, in pursuit of a common goal. The growth you will experience in this role is second to none, as you are stepping into an environment with a firm commitment to professional and personal development.

This permanent position is based in our head office in Toronto, Ontario, standard business hours Monday to Friday. Some evening and weekend work may be required.

## Who You Are

### It's essential that:

- You're fanatic about quality and are flexible and open to new ideas or change.
- You have significant experience in software quality assurance, including the development and execution of test strategies, plans and scripts.
- You have a solid working knowledge of testing tools and technologies, including MS SQL, XML for testing multi-browser web apps; web service / integration services, batch processing, etc.
- You have great ideas on how to employ appropriate test strategies and methodologies (manual, automated, exploratory, etc.) to maximize functional and non-functional quality while minimizing cost.
- You have extensive automation and performance testing skills and can bring to and champion within the DevOps team
- You're comfortable working alongside developers, business analysts and product managers within an agile SDLC
- You have experience providing estimates, managing feedback & working cohesively with product and client support teams to help plan releases and prioritize bugs, client issues, and product improvements
- You have a friendly and professional demeanour, enjoy communicating with people all day, and can easily develop a positive rapport. Your sense of humour and patience are not in short supply
- You can think quickly on your feet and problem solve independently
- You have exceptional communication skills, both verbal and written
- You have the ability to multi-task and juggle multiple priorities at once

### It's a bonus if:

- You have direct support experience in banking/finance or a SaaS start-up
- You're familiar with a variety of support platforms such as JIRA, TFS, Visual Studio etc.
- You understand the institutional finance space, mortgage loan application processing and maybe a little application development or client support experience
- You're insanely driven and are committed to success
- You have post-secondary education

## Now What?

If you see an opportunity for yourself with us, apply now to continue the conversation and learn more about how you can become part of Newton.

Please send your CV and a cover letter, including examples of your experience and why you see this as a good fit, in PDF format, to [itcareers@newton.ca](mailto:itcareers@newton.ca).

**We value a diverse workforce and invite all interested and qualified applicants to apply and thank all applicants for their interest.**

**Please be advised only candidates selected for an interview will be contacted.**