QA Analyst, Newton

WHO ARE WE

Newton's complete range of products and services are designed to automate the entire mortgage approval, underwriting, and funding process by providing instant visibility into the entire business. By integrating all processes into simple-to-use systems, our aim is to free up time for whatever else our customers might choose to do.

Contributing to the growth of a game-changing product gets our team fired up! At Newton, we take ownership of our projects and work together to foster a fun and transparent environment. Our days are spent thinking through complex scenarios and tackling major challenges using innovative solutions. We're agile in our process and responsive to the market, seeking to fundamentally improve an institutional industry. We are a team of experts, joined by outstanding partners, on a quest to build superior products and a top-notch company. With our HQ in the heart of Toronto and a growing office in Vancouver, we work, play, and win as a team. We enjoy spending time with one another and celebrate our accomplishments together.

SUMMARY

We are seeking an experienced, full-time Quality Assurance (QA) Analyst who is passionate about delivering high-quality, exceptional user experiences to join our Product Team. As a QA Analyst, you'll be an integral part of our Application Development team, dedicated to ensuring our clients' success and satisfaction with our platform. You'll take on a diverse range of responsibilities, becoming a key player on one of our Product Teams, focused on Newton customers in the financial software industry. Your role is vital to our mission and directly contributes to our ongoing success.

Join a passionate team committed to creating exceptional experiences for our customers, whether on the web, mobile, or within our applications. You'll play a crucial role in the financial software engineering process, working on back-end services, front-end web applications, and mobile applications that manage the complete mortgage transaction. As the quality gatekeeper between our Technology and Customers, you'll help cultivate a culture that prioritizes excellence.

At Newton, we value new ideas, open discussion, and an entrepreneurial spirit. We live and breathe this philosophy, own our work, and champion empowerment.

KEY RESPONSIBILITIES & ATTRIBUTES

Stakeholder Collaboration

- Work closely with cross-functional team members and/or external customers to ensure application requirements and/or user acceptance requirements are met.
- Facilitate test plan/case reviews with cross-functional team members.
- Maintain a friendly and professional demeanor, easily developing positive rapport with stakeholders.
- Demonstrate exception communication skills, both verbal and written, in all interactions.

Research & Problem Analysis

- Collect, document, analyze, and confirm specifications for new, enhanced, or changed functionality and/or requirements from the business.
- Develop and maintain detailed documentation of quality requirements including full analysis of end-to-end process, documented Test Scripts (SIT/UAT) for application development requests.
- Develop, document and maintain functional test cases and other test artifacts like the test data, data validation, harness scripts and automated scripts.
- Proactively identify the root cause of issues and develop effective solutions.
- Think quickly on your feet and solve problems independently, demonstrating strong critical thinking abilities.

Agile Methodology & Continuous Improvement

- Work comfortably within an Agile SDLC, understanding Agile principles and methods.
- Contribute to release and sprint planning and execution, ensuring alignment with Agile practices.
- Passionate about delivering quality software and continuously seek ways to enhance testing processes.
- Exhibit a sense of humor, patience, and an unwavering commitment to success, even in high-pressure situations.

ESSENTIAL QUALIFICATIONS

- Proven experience as a Manual Quality Assurance Analyst or similar role.
- Comfortable working within an Agile SDLC.
- Experience with tools such as Jenkins, Cypress, Selenium, Zephyr, JIRA, BrowserStack, VS Code, and Postman.

BONUS QUALIFICATIONS

- **Bonus:** Understand Agile principles and methods and have experience in release and sprint planning and execution.
- **Bonus:** Knowledge of mortgage loan application processing, quality, product management, or client support experience
- **Bonus:** Insanely driven and committed to success, with a strong desire to achieve outstanding results!

COMPENSATION

We offer a competitive compensation and benefits package which will be commensurate with experience and qualifications.

Our benefits include extended health care and dental care.

TERM & HOURS

Full-time, permanent

Primary location: Based in either our Toronto or Vancouver offices, both locations are located in the vibrant financial districts*

Working hours are Monday to Friday, 9 AM to 5 PM.

HOW TO APPLY

If you see an opportunity to make an impact and contribute to our team, we encourage you to apply. To continue the conversation and explore how you can become a part of Newton, please send your CV and a cover letter in PDF format to itcareers@newton.ca

Be sure to include examples of your experience and explain why you believe this role is a great fit for you.

We are committed to cultivating a diverse and inclusive workplace and invite all qualified candidates to apply. Thank you for your interest in joining Newton.

*We currently offer our employees the flexibility to work remotely for up to two days per week, depending on business requirements. While we continue to offer our employees flexibility, we believe that it is best for the company and employees to work in the office. Working in the office fosters collaboration, creativity, and a sense of community that is vital for our company's growth and success. It provides employees with valuable opportunities for team building, mentorship and personal connections that contribute to our vibrant culture.   As such, we would like to see our employees in the office as much as possible.